Mandeville Primary School

West Road, Sawbridgeworth, Hertfordshire, CM21 0BL
01279 723737 www.mandeville221.herts.sch.uk
admin@mandeville221.herts.sch.uk
office@mandeville221.herts.sch.uk

30th September 2026

Dear Parents/Carers

Re: Parent/Carer Survey 2026 – Thank You

Before the end of the summer term, we invited parents/carers to complete our annual Parent/Carer Survey. Thank you to everyone who took the time to share your views. Listening to our families is an important part of our self-evaluation process, helping us to celebrate what we do well whilst identifying where we can continue to improve. We received **106 responses**, providing valuable feedback that will help shape our ongoing school improvement work.

We were delighted that the survey reflected such high levels of confidence in the school and the education and care we provide for our pupils. In particular:

- 95% of parents/carers agreed or strongly agreed that their child is happy at Mandeville.
- 95% agreed or strongly agreed that their child feels safe at school.
- 87% agreed or strongly agreed that the school ensures pupils are well behaved.
- 94% agreed or strongly agreed that their child receives the support they need to learn well.
- 85% agreed or strongly agreed that the school makes decisions with children's best interests at heart.

Perhaps the most pleasing outcome was that **97% of parents/carers said they would recommend Mandeville Primary School to another parent.** We are incredibly proud of this level of confidence in our school and grateful for the trust that families place in us each day.

We were also very grateful for the many kind comments recognising the hard work and dedication of our staff. It was wonderful to read how many families feel that their children are happy, supported and thriving. The commitment of our staff to ensuring every child is happy, safe and successful is something of which they should be immensely proud.

As a reflective school, we know there is always more we can do. Alongside the positive feedback, parents/carers also highlighted areas where we can continue to improve. The most common themes included:

- making school communication clearer and reducing the number of emails;
- providing more information about aspects of the curriculum, such as PSHE;
- reviewing homework to ensure it remains engaging and purposeful;
- continuing to develop communication with families, particularly those new to the school.

Many of these areas are already reflected within our School Improvement Plan, whilst others will help to shape our priorities as we continue to refine and develop our provision. For example, we will be reviewing how we communicate with parents/carers to make information clearer and easier to access, as well as continuing to review homework and opportunities to share more about children's learning.

Thank you once again for your continued support of Mandeville Primary School. The positive partnership between home and school plays a vital role in our children's success, and we are grateful to work alongside such a supportive community. We look forward to another exciting year of learning, achievement and partnership together.

Yours sincerely

Miss Kara Hales
Headteacher